

Liana Perry

Landsborough, QLD | 0406636246
lianaperry022@gmail.com

Work History

IDCARE | QLD, Sunshine Coast

Case Manager | 08/2022 - Present

- Engage with individuals in assessing broader risks
- Formulating tailored response plans
- Providing direct response support
- Provide essential support to victims of cybercrimes, scams and identity theft that's empathetic, practical and confidential.
- Educating individuals on Cybersecurity

Angus & Coote | QLD, Sunshine Coast

Retail Assistant | 09/2021 - 08/2022

- Play an integral role in customer service and overall sales numbers
- Maintain store appearance and visual merchandising
- Assist customers in finding specific jewellery items
- Reaching KPI's
- Following strict security protocols

McDonald's | QLD, Caloundra

Crew Member | 11/2020 - 09/2021

- Operated drive-thru and dine-in services including handling payment, taking orders, and delivering food in a friendly and prompt manner
- Grasped the POS system to handle payments
- Followed COVID-19 safety protocols including mandatory check-ins, increased sanitation, and mandatory mask policies
- Prepared a variety of hot and cold beverages with consistent positive feedback from customers
- Maintained stock levels in between serving customers to ensure smooth operations

Amcal Pharmacy | QLD, Beerwah

Junior Retail Assistant | 08/2019 - 03/2020

- Monitored sales floor and merchandise displays for presentation by taking corrective actions such as restocking or organising products
- Promoted customer loyalty and consistent sales by delivering friendly service
- Maintained store cleanliness and sanitation
- Processed prescriptions and other pharmaceutical goods using a POS

Education

University of the Sunshine Coast

Bachelor of Psychology (Honours)

- Expected graduation in 2024
- Currently enrolled in the 3rd year of the Bachelor of Psychology degree
- Have completed introductory courses in psychology and criminology
- Currently completing courses in Advanced Research Methods, Cultural Psychology, Health Psychology and Personality and Assessment in Psychology

Glasshouse Christian College

QCE | 11/2020

- Digital Solutions Academic Award
- Religion and Ethics Academic Award

University of the Sunshine Coast

Mentoree in Corporate Social Responsibility | 11/2017

While studying at Glasshouse Christian College I had the privilege of working under the mentorship of PhD candidate Krisztina Morris in year 10. I wrote a case study on "Corporate Social Responsibility: A Case Study of Shell's Interference in the Niger Delta Region".

Upon completion, I presented my research journey and findings to a board of academics from the university, Glasshouse Christian College and other guests.

Certificate

Completed Standard Mental Health First Aid Training, Fully Vaccinated for COVID-19